

Kainos Software Ltd



## Kainos Software Ltd

### Who we are

Kainos is a 230-person software solutions and business consultancy company with core skills in software development and project delivery. We specialise in developing mission critical business systems servicing clients in financial services, public sector, retail and utilities. Kainos has delivered a wide variety of IT projects, demonstrating competencies in software development, systems integration and consultancy based around EDRMs, Speech solutions and Information Quality.

Kainos has been around for over 20 years and as Northern Ireland's largest indigenous software solutions and business consultancy group, Kainos has offices in Belfast, Dublin, London and Gdansk.



The company philosophy of developing stable long-term relationships with our clients, having solid and relevant software and service offerings as well as an experienced management team ensures ongoing success and profitability. At the same time we work at the forefront of the information technology curve. The systems we design and develop for our customers have a direct and positive impact on how they do business in the twenty-first century.



### What we do



Kainos staff have expertise in applying Internet, Web and communications technologies, coupled with specialist integration skills, to transform the way in which large organisations deal with their customers.



For example, we have implemented a solution for eircom, Ireland's largest telecommunications service provider, which integrates its sales, marketing and service delivery activities. This means that when a customer rings up an eircom contact centre to pay a bill, report a fault or find out about new services, the eircom customer advisor on the end of the phone can immediately carry out the customer's request. It might sound simple but the steps to achieving this require the best there is to offer in terms of technical, business and project management skills. The most recent development for eircom has used leading-edge Speech and Voice technology to make much of the transaction 'self-service'.

Some other companies that have benefited from Kainos' experience include Bank of Ireland NI, Information Commissioners UK, Tourism Ireland, Halton Borough Council, Littlewoods, egg, First Active, permanent tsb among others.

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### Our Areas Of Expertise

- Document and Records Management: Meridio, MS Sharepoint
- Workflow: K2.NET, Tibco
- Speech Technology: Genesys, Nuance, VoiceObjects
- Data Quality: DataTrawler, Athanor
- Web Content Management: MediaSurface, Ektron
- Middleware technologies - Web Services, COM/DCOM, CORBA
- Integration: MS BizTalk 2004, IBM WebSphere, Cape Clear
- Business Intelligence and Reporting: smartFocus Viper, Cognos, Crystal Reports, MS SQL Server Reporting
- Development Languages- C#, Java, C++, Delphi
- Web Scripting: ASP.NET, JSP, PHP
- J2EE platform: IBM WebSphere, jBoss
- Mobile Development: .NET Compact Framework/Windows Mobile 5.0, AppForge Crossfire, J2ME
- CRM Products - GT-X, Clarify
- Contact Centre Platform: Chordiant, Genesys
- Relational Database Management Systems - Oracle, Microsoft SQL Server, MySQL
- Operating Systems - MS Windows, Linux, Solaris, AIX
- OO Analysis & Design



### A career at Kainos

Kainos has built a culture that attracts the best and brightest IT professionals. A career at Kainos gives you the chance to work with a team of highly skilled, experienced and motivated professionals, using the latest technologies to create innovative and leading edge solutions.

Opportunities for permanent employment at Kainos include Trainee Software Engineers / Software Engineers / Support Services Engineers / Trainee Test Engineers / Test Engineers.

Kainos also provides valuable work experience through our **Summer Practice** programme. Performance during placement will be closely monitored and may result in the offer of permanent employment, subject to successful completion of degree and Kainos business requirements. Many placement trainees have returned to full time employment with the Company.

Academic or practical experience

- Computer Science
- Software Engineering
- Business Information Technology
- Any Engineering, Maths or Business degree with at least 30 per cent computing content, or joint Honours degree with computing

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### Person Specification

Good technical aptitude, team worker, initiative, good communication skills and business awareness.

Details of all recruitment will be posted on our website - choose recruitment on [www.kainos.com](http://www.kainos.com)

## What can Kainos Offer You?

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### Location

We recently opened a new office in Gdansk - we are hoping to grow our team of Developers over the coming months. Our headquarters are in Belfast where most development work is carried out and we have offices in Dublin and London. We offer excellent opportunities to travel and work in GB, Ireland and beyond - coupled with very generous travel allowances.

### Training

Staff can benefit from a wide range of training opportunities, both technical and professional training. After Induction employees will be mentored within a team by an experienced Engineer. Project specific training is provided as required, both on and off the job.

### Experience

**Trainee / Software Engineers** will work within a project team where they will gain experience in software development following low-level designs, or within Support Services where they will be involved in providing support for one or more projects and liaising with clients.

**Trainee / Test Engineers** will work within a team environment, creating and executing system test scripts from requirements or other system documentation and preparing /maintaining test environments.

**Support Services Engineers** will work within our Support Services team, and will assist with the support and client communication for one or more projects. They will complete the incident management lifecycle for incidents with their own area of expertise - escalating to more experienced colleagues where appropriate.

### Career Development

Kainos offers excellent opportunities for staff to develop their career as they gain experience in a wide range of activities. All staff have access to a range of technical and personal development training which facilitates ongoing development. Kainos is a growing company therefore there are plenty of opportunities to progress in your career to positions such Team Leader, Project Manager, Business Consultant, Technical Consultant, and Solutions Architect as well as moving to sales and

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### Benefits

business development positions.

All staff have **26** days annual holiday as well as **10** public holidays per year. Furthermore, our Flexible Holidays policy enables staff to increase the number of annual holidays they take in a year by requesting additional unpaid leave. Career Breaks and Flexible Working are also catered for. In addition employees are invited to join the company's Private Medical Insurance scheme.

### Social Activities

Kainos is a friendly, sociable company. There are plenty of social events organised throughout the year.

## Previous trainees - what they've said...

*"I have had an excellent year with Kainos Software Ltd. While on placement I have worked with a wide range of technologies such as mobile devices, facial recognition and various web-based applications. Kainos has also given me the opportunity to live in Dublin whilst working on a customer site, gaining many of the technical and soft skills required for when I graduate. I would highly recommend Kainos as first choice for a placement to anyone wishing to pursue a career in software engineering".*

Jonathan Holmes

*"Kainos has far exceeded my expectations for a placement year; I have been treated like a regular employee and have gained a great deal of practical knowledge due to real life exposure to commercial application development. The only drawback is having to go back to University!"*

Kyle Thompson

*"As well enjoying the experience of being part of a focused, successful software company, I have made many friends at Kainos. Everyone was a pleasure to meet and the skills that I have learned will remain with me throughout my academic and computing career."*

Chris Murray

*"Through my placement at Kainos, I have grown at both a personal and professional level and have been given exposure to technologies that I would have previously considered to be far beyond my reach. I've also met some people that I would consider to be true friends. Before I joined Kainos I was unsure about where my career path would lead, now the uncertainty has been replaced by ambition!"*

Caoimhin Graham

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### Further Information

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Further information is available from:

**Human Resources Department**  
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Tel: +44 028 9057 1111  
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Or check out our web site, choose careers at [www.kainos.com](http://www.kainos.com)



## Kainos Software Ltd

**From Gdansk Lech Walesa Airport** ✈

- Gdansk Lech Walesa Airport is located 10 km from the centre of Gdansk.

The following buses connect the airport:

- to Gdansk-Centre - Route B via Gdansk-Wrzeszcz, Gdansk Main Railway Station & old city.
- to Gdansk-Wrzeszcz, Route 110 to Gdansk-Wrzeszcz Railway Station.

**Taxi from the airport 50-70zł (13-19 euro)**

**By car from the airport (around 20 min)**

- Head west on Slowackiego Street toward Spadochroniarzy Street.
- Make U-turn at Spadochroniarzy Street and continue on Slowackiego Street.
- Slight right at Rondo Jana de La Salle and continue on Slowackiego Street.
- Slight left to stay on Slowackiego, then Turn right at Grunwaldzka Street, continue on Zwycięstwa Street and Błędnik Street.
- Slight right at 1/E75, then turn left to stay on 1/E75.
- Continue on Rajska Street and turn left at Gnilna Street.



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